

## PRIVACY NOTICE

### 1. Introduction

This Privacy Notice (“**Notice**”) explains how AFGRI Group Holdings (Pty) Ltd and its affiliated companies and subsidiaries (“**the AFGRI Group**”) makes use of the personal information collected about you, in line with the Protection of Personal Information Act 4 of 2013 (“**POPIA**”). Throughout this Notice the AFGRI Group may be referred to as "we", "us", "our" or “the AFGRI Group”. The provisions of this Notice are subject to any provisions of POPIA and any other applicable laws that cannot be amended.

### 2. Application

This Notice applies to the following persons:

#### a. Applicants:

Persons who wish to apply to do business with us, including the sale or provision of goods or services to us, or who want to purchase from us certain goods or services, including persons or legal entities who submit applications to do business, credit applications and or quotations or tenders; or applicants who apply for a bursary, funding, CSI opportunity or a sponsorship from us.

#### b. Business partners:

Whether in their capacity as Operator/s (as defined in POPIA) or not, persons who provide services, goods and other benefits to us, our employees or to our customers, clients and service providers, such as medical aids, pension or provident funds, administrators, financial service providers, advertising, marketing or PR agencies, wellness or health and medical providers. (Operators must, in addition to this Notice, refer to terms and conditions of the Operator Agreement which shall apply to all activities performed by the Operator).

#### c. Contractors, Vendors, Service Providers, Suppliers:

Persons who are desirous of, or who do provide us with goods, and services, or who provide professional consulting or management services or who we provide goods and services to, including general consultancy services and any infrastructure or property related services and who we interact and communicate with, either physically or via email or via our websites, applications, mobile applications, or social media portals or platforms, and or who come onto our properties, sites, facilities and or who enter our offices, warehouses and buildings.

d. Customers and Clients (potential and actual):

Persons who are desirous of, or who do use and or purchase our products or services, who receive marketing communications and / or who communicate with us physically or via email or via our websites, applications, mobile applications, or social media portals or platforms, and / or who come onto our sites, facilities and / or who enter our offices; tenants who lease and occupy our premises or properties.

e. Interactors:

Persons who interact with us, physically or via email or via our websites, applications, mobile applications, or social media portals or platforms, or who come onto our sites and / or who enter our offices or facilities.

f. Recipients of Marketing and Promotional Materials and Communications:

Persons who have given us permission, as a customer, or in the context of a sale of our goods or services, or who have entered into a competition or promotion carried out by the AFGRI Group, permission to provide them with marketing materials, direct marketing materials and / or other promotional related materials and communications.

g. Regulators and Public Bodies:

Persons who we engage with to discharge legal and public duty obligations, including SARS, the South African Reserve Bank, JSE Limited, Department of Labour and the Financial Sector Conduct Authority.

h. Users of our Sites:

Persons who use our websites, applications, mobile applications, or social media portals or platforms whether in order to find out more about us, to make enquiries about us, or our products or services or where persons want to do business with us be it providing or selling to us or receiving or buying from us, certain goods and services, etc.

**3. Collecting Your Information**

In order to engage and / or interact with you, for the purposes described above, we will have to process certain types of your personal information. The information we collect about you may include the following:

a. As an individual:

- Your or your employer or organisation's contact information, such as name, alias, address, identity number, passport number, phone number, cell phone number, vehicle make and registration number, social media user ID, email address, and similar contact data, serial numbers of equipment, details regarding the possession of dangerous weapons, and other contact information including details of your employer, memberships or affiliations, such as the name of your employer or organisation that you are a member of, information about your colleagues or those within your organisation, your status with an organisation,
- personal details such as your date of birth, age, gender and marital status country or preferred language;
- financial and account information including banking details, security-related information (including user names, authentication methods, and roles), service-related information (including purchase history and account profiles), billing-related information (including payment, shipping, and billing information), personal or household/familial financial status; income and expenditures, your credit history and insolvency status, and similar data, all which are required to perform contractual matters and / or in order to provide you access to services;
- health information, such as information about your health status, medical records and medical assessment outcomes;
- video or voice recordings, physical characteristics and/or photos;
- dietary preferences;
- information about your next of kin or dependants;
- insurance related information, such as information about your lifestyle, driving history and certifications such as driving licence details, the period for which a licence has been held, existing and previous insurance policy, details, previous accident and claims history and details of any motoring convictions;
- Career, education, and employment related information, such as job preferences or interests, work performance and history, salary history, status as a veteran, nationality and immigration status, demographic data, disability-related information, application information, professional licensure information and related compliance activities, accreditations and other accolades, education history (including schools attended, academic degrees or areas of study, academic performance, and rankings), and similar data, which are required for contractual or employment related matters or which are required to comply with laws and public duties;
- your marketing preferences and consents; and

- **Special personal information** (as defined in POPIA) including race, gender, pregnancy, national, ethnic or social origin, colour, physical or mental health, disability, criminal history, including offences committed or alleged to have been committed, membership of a trade union and biometric information, such as images, fingerprints and voiceprints, blood typing, DNA analysis, retinal scanning and voice recognition.
- b. As a juristic entity (i.e. a company, trust or close corporation)
- Name, address, contact details, registration details, registered address;
  - Financial information and account information including banking details, security-related information (including user names, authentication methods, and roles), service-related information (including purchase history and account profiles), billing-related information (including payment, shipping, and billing information), income and expenditures, financial statements, credit history, insolvency status, details about your employees, business partners, customers, tax number, VAT number and similar data, all which are required to perform contractual matters and / or in order to provide you access to services; and
  - Your Broad Based Black Economic Empowerment (“B-BBEE”) score card
- c. Your activity
- User content, such as content of communications, suggestions, questions, comments, feedback, and other information you send to us, that you provide to us when you contact us, or that you post on our websites, applications, mobile applications, or social media portals or platforms including information in alerts, folders, notes, and shares of content), and similar data which are required to perform contractual matters and / or in order to provide you access to services or attend to queries.
  - Social Media and online content, such as information placed or posted in social media and online profiles, online posts, and similar data, which are required to perform contractual matters and / or in order to provide you access to services or attend to queries and generally for the purposes of advertising, marketing and related communications;
  - Device and browser Information, such as network and connection information (including Internet Service Provider (ISP) and Internet Protocol (IP) addresses), device and browser identifiers and information (including device, application, or browser type, version, plug-in type and version, operating system, user agent, language and time zone settings, and other technical information), advertising identifiers, cookie identifiers and information, and similar data, which are required to perform contractual matters and / or in order to provide you access to services or attend to queries or to ensure that security safeguards are in place.

- Usage information and browsing history, such as usage metrics (including usage rates, occurrences of technical errors, diagnostic reports, settings preferences, backup information, API calls, and other logs), content interactions (including searches, views, downloads, prints, shares, streams, and display or playback details), and user journey history (including clickstreams and page navigation, URLs, timestamps, content viewed or searched for, page response times, page interaction information (such as scrolling, clicks, and mouse-overs), and download errors), advertising interactions (including when and how you interact with marketing and advertising materials, click rates, purchases or next steps you may make after seeing an advertisement, and marketing preferences), and similar data which are required to perform contractual matters and / or in order to provide you access to services or attend to queries or to ensure that security safeguards are in place.
- Location data, such as the location of your device, your household, and similar location data, which are required to perform contractual matters and / or in order to provide you access to services or attend to queries or to ensure that security safeguards are in place.

Collectively, “**personal information**”.

**You are required to provide any personal information we may reasonably require for lawful purposes to interact, transact or otherwise engage with you. Where you fail to provide or delay in providing such personal information we may not be able to offer services or products to you or otherwise engage with you and/or we may need to terminate any existing engagement or interaction with you.**

Where you provide personal information to the AFGRI Group about third party individuals (e.g. information about your spouse, civil partner or emergency contacts) you should provide these individuals with a copy of this Notice beforehand or ensure they are otherwise made aware of how their information will be used by the AFGRI Group.

In addition to collecting personal information from you directly, we may also collect personal information about you from other third parties, such as your employer, insurers, underwriters, reinsurers, credit bureaus, medical professionals, government bodies, claimants, vetting and data validation agencies and other professional advisory service providers. This information may be sourced prior to and during the course of providing the services to you.

**You have the right to object to the processing of your personal information. It’s voluntary to accept the terms and conditions of this Notice and by providing your personal information to us, you agree to be bound by the terms of our Notice. Where you object to providing certain**

**personal information, we may not be able to offer services or products to you or otherwise engage or transact with you and/or we may need to terminate any existing engagement or interaction with you.**

We rely on your consent to collect and use personal information concerning any criminal convictions or alleged offences. Where we rely on your consent to collect and use your information, you are not obliged to provide your consent and you may choose to subsequently withdraw your consent at any stage once provided. However, where you refuse to provide information that we reasonably require providing the services, we may be unable to offer you the services and/or we may terminate the services provided with immediate effect. Where you choose to receive the services from us you agree to the collection and use of your personal information in the way we describe in this section of the Notice.

### **3 How and where do we collect your personal information from?**

We will collect and obtain personal information about you either directly from you, from certain third parties (such as your employer or regulators), or from other sources which are described below:

#### **a. Direct collection:**

You provide personal information to us when you:

- use our websites, applications, mobile applications, or social media portals or platforms, enquire about, or search for our goods or services
- create or maintain a profile or account with us
- conclude a contract with us
- purchase, use or subscribe to our goods or services
- purchase, use, or otherwise interact with content, products, or services from third party providers who have a relationship with us.
- Create, post, or submit user content on our websites, applications, mobile applications, or social media portals or platforms.
- Register for or attend one of our events, functions or locations.
- Request or sign up for information, including marketing material.
- Communicate with us by phone, email, chat, in person, or otherwise.
- Complete a questionnaire, survey, support ticket, or other information request form.
- When you submit a quotation, or offer to do business with us, a tender or when you conclude a contract with us; or
- express an interest in a bursary or sponsorship.

b. Automatic collection

We collect personal information automatically from you when you:

- Search for, visit, interact with, or use our websites, applications, mobile applications, or social media portals or platforms.
- Use our goods or services (including through a device).
- Access, use, or download content from us.
- Open emails or click on links in emails or advertisements from us.
- Otherwise interact or communicate with us (such as when you attend one of our events, functions or locations, when you request support or send us information, or when you mention or post to our social media accounts).

d. Collection from third parties:

We collect personal information about you from third parties, such as:

- Your organization and others with whom you have a relationship with that provide or publish personal information related to you, such as from our customers or from others when they create, post, or submit user content that may include your personal information.
- Regulators, professional or industry organizations and certification / licensure agencies that provide or publish personal information related to you.
- Third parties and affiliates who deal with or interact with us or you.
- Service providers and business partners who work with us and that we may utilize to deliver certain content, products, or services or to enhance your experience.
- Marketing, sales generation, and recruiting business partners.
- SAPS, the Department of Home Affairs, credit bureaus and other similar agencies.
- Government agencies, regulators and others who release or publish public records.
- Other publicly or generally available sources, such as social media sites, public and online websites, open databases, and data in the public domain.

#### 4 **Processing Your Information**

We rely on the following legal grounds to collect and use your personal information:

a. Due diligence purposes

To carry out a due diligence before we decide whether we are able or willing to engage or interact with you, employ you or to do business with you, including obtaining and verifying your credentials, including your business details, medical status, health history and related records, education and employment history and qualifications, credit and financial status and history, tax status, B-BBEE status, and or any performance or vendor related history.

- b. To process transactions and render, provide or receive goods and services or otherwise perform in terms of a contract.

Where we enter into a contract with you (we will collect and use your personal information where necessary to enable us to take steps to fulfil our contractual obligations with you, including exercising all contractual rights, assessing or communicating requirements, manufacturing, packaging, ordering, delivering, and / or responding to, or submitting queries, complaints, returns or engaging in general feedback, or acting in such a manner as to personalize any goods or services, and to make recommendations related to us or our or your operations.

- c. Attending to financial matters pertaining to any transaction:

To administer accounts or profiles related to you or your organisation including registrations, subscriptions, purchases, billing events, fees, costs and charges calculations, quoting, invoicing, receipt of payments or payment of refunds, reconciliations and financial management in general.

- d. Communications

To make contact with you and to communicate with you generally or in respect of our or your requirements, or instructions.

- e. Security and access control

To identify and authenticate your access to and to provide you with access to our goods, services or premises and generally to ensure the security and protection of all persons including employees, and persons when entering or leaving our sites and operations or facilities and / or to exercise our rights and to protect our and others' rights and / or property, including to take action against those that seek to violate or abuse our systems, services, customers or employees and / or other third parties where applicable.

- f. Employment:

To conclude an employment contract with you, to manage recruitment, promotion and succession planning; and to conduct and communicate with you regarding your employment; your ongoing employment; and to perform human resources administration, financial administration, comply with labour, tax and B-BEEE laws, management and organizational administration, training, and skills development, including performance assessments and disciplinary matters and to manage your benefits, including administering remuneration, relocation, insurance, payroll, pensions and other employee benefits and tax, including disclosure to other affiliates within the AFGRI Group and to others such as payroll providers, accountants, occupational health providers, insurers, pensions administrators, hosting service providers and legal advisers.



If applicable, to manage membership to trade unions and collective agreements for administering collective employee arrangements.

g. Travel:

To facilitate business travel, travel-related support including conference attendance, bookings and emergency support services.

h. Legal and regulatory obligations, litigation, insurance and public duties:

The collection and use of some aspects of your personal information is necessary to enable us to meet our legal and regulatory obligations, including the requirements to register with Regulators, obtain and hold permits and certificates, register for VAT, Tax, PAYE, SDL, COIDA and UIF, customs and excise etc. and to pay levies and fees due in respect thereof by the AFGRI Group or others, to submit legal or statutory reports or provide various regulatory or statutory notices or returns. We may also need to use your personal information to litigate and / or to pursue or defend legal claims or collections, to attend to insurance claims and related procedures, to respond to a request or order from a SAP official, investigator or court official, regulator, or public authority.

i. B-BBEE

To comply with B-BBEE and to monitor or report B-BBEE requirements, opportunities and related diversity issues, including using your details in B-BBEE reports and score cards.

j. Preventing and detecting bribery, corruption, fraud and other financial crimes

We will use your personal information, including information relating to criminal convictions or alleged offences to conduct sanction screenings, adverse media screenings and to prevent and detect money laundering, bribery, corruption fraud and other financial crime and in terms of our obligations in law.

k. Security purposes

To permit you access to our offices, facilities, manufacturing or parking areas, as well as to controlled areas, for the purposes of monitoring via CCTV, your interaction and access in and from our facilities described above, and for general risk management, security and emergency incident control purposes as well as for data and cybersecurity purposes.

l. Internal research and development purposes

To conduct internal research and development for new content, products, and services, and to improve, test, and enhance the features and functions of our current goods and services.

- m. Publicly available  
Where you have deliberately made personal information publicly available, we can process such personal information.
- n. Sale, merger, acquisition, or other disposition  
To proceed with any proposed or actual sale, merger, acquisition, or other disposition of any business within the AFGRI Group (including in connection with any bankruptcy or similar proceedings).
- o. Marketing and electronic communications related thereto  
To provide you, or where applicable, obtain your consent to provide you with communications regarding us, our goods and services and or other notifications, programs, events, or updates that you may have registered or asked for, and to send you offers, advertising, and marketing materials, including providing personalized advertising to you, save where you have opted out of this activity.
- p. Events, advertising and public relations materials and publications:  
For the purposes of making contact with you and or attending to your enquiries and requests in relation to our advertising and public relations materials and publications and or events and functions and for providing you from time to time with information pertaining to the AFGRI Group, or its subsidiary businesses' advertising and public relations materials and publications, and or events and functions and to invite you to attend functions and events or our request for your appearance in advertising and public relation materials and publications.
- q. Legitimate interests (excluding special personal information and information relating to children)  
The collection and use of some aspects of your personal information is necessary to enable us to pursue our legitimate commercial interests, e.g. to operate our business, particularly where we offer other products and services that may be of interest to you or conduct market research to improve our products and services generally. Where we rely on this legal basis to collect and use your personal information we shall take appropriate steps to ensure the processing does not infringe the rights and freedoms conferred to you under the applicable data privacy laws.

## 5 **Accuracy of Your Information**

We rely on the availability of accurate personal information in order to provide the services to you and operate our business. You should therefore notify us of any changes to your personal information, particularly changes concerning your contact details, bank account details, or any other information that may affect the proper management and administration of your relationship with us.

## 6 Recipients of Your Information

We share personal information for the purposes set out in this processing statement and with the following categories of recipients:

a. The AFGRI Group, our employees and our affiliates.

We may share your personal information amongst our employees, affiliates and the companies within the AFGRI Group for business and operational purposes.

b. Your Organisation and contacts

We may share your personal information with your organisation and others with whom you have a relationship in order to fulfil or perform a contract or other legal obligation, including with third parties that arrange or provides you with access to our goods or services and who pay us in connection with such access. We may also share your personal information with your contacts provided if you are in the same organisation or to facilitate the exchange of information between you and the contact(s).

c. Business Partners

We may share your personal information with our business partners to jointly offer, provide, deliver, analyze, administer, improve, and personalize products or services or to host events and functions. We may also pass certain requests from you or your organisation to these business providers.

d. Third Party Service Providers.

We may share your personal information with our third party service providers to perform tasks on our behalf and which are related to our relationship with you, including vetting and risk management agencies, such as credit reference, criminal record, fraud prevention, data validation and other professional advisory agencies, financial services providers, property administration, management and facilities management service providers, all benefits including health, medical, and wellness benefits etc and to assist us in offering, providing, delivering, analysing, administering, improving, and personalizing such services or products.

**Where we outsource our processing operations to suppliers that process personal information on our behalf, these processing operations shall remain under our control and will be carried out in accordance with our security standards and strict instructions.**

e. Cyber Third Party Service Providers

We may share your personal information with our third party cyber service providers to perform tasks on our behalf and which are related to our relationship with you, including content providers, those who provide technical and/or customer support on our behalf, who provide application or software development and quality assurance, who provide tracking and reporting functions, research on user demographics, interests, and behavior, and other products or services. These third party service providers may also collect personal information about or from you in performing their services and/or functions to ourselves. We may also pass certain requests from you or your organisation to these third party service providers.

f. Advertisers

We may share your personal information with advertisers, advertising exchanges, and marketing agencies that we engage for advertising services, to deliver advertising, and to assist us in advertising our brand and products and services. Those advertising services may also target advertisements on third party websites based on cookies or other information indicating previous interaction with us and/or ourselves.

g. Website Users

We may aggregate information from public records, phone books, social networks, marketing surveys, business websites, and other sources made available to us to create listings and profiles that are placed into user listings and directories. Additionally, if you choose to include your personal information in any reviews, comments, or other posts that you create, then that personal information may be displayed other users as part of your posting.

h. A Third Party in the event of Merger, Sale, or Change of Control.

We may transfer this privacy statement and your personal information to a successor in title of any of the AFGRI Group's businesses, in terms of a sale to , acquisition by or merger with (in whole or in part) another organisation, or in terms of any other change of control (such as the result of a liquidation proceeding).

i. Regulators and law enforcement agencies

We may disclose your personal information to regulators, public authorities, and other bodies in order to comply with any applicable law or regulation, to comply with or respond to a legal process or law enforcement or governmental request. law enforcement bodies, where necessary to facilitate the prevention or detection of crime or the apprehension or prosecution of offenders;

j. Other Disclosures

We may disclose your personal information to third parties if we reasonably believe that disclosure of such information is helpful or reasonably necessary to enforce our terms and conditions or other rights (including investigations of potential violations of our rights), to detect, prevent, or address fraud or security issues, or to protect against harm to the rights, property, or safety of the group, our employees, any users, or the public.

## 7 **Overseas Transfers of Your Information**

We operate on an international basis and we therefore reserve the right to transfer personal information about you to other countries to be processed for the purposes outlined in the Notice.

In particular, we may make such transfers to administer and manage the services provided to you and improve the efficiency of our business operations. We shall endeavour to ensure that such transfers comply with all applicable data privacy laws and regulations and provide appropriate protection for the rights and freedoms conferred to individuals under such laws.

Where we collect personal information about you in the Republic of South Africa, we may transfer the information to countries outside the Republic of South Africa for the processing purposes outlined in this Notice. This may include transfers to countries that are considered to provide inadequate data privacy safeguards in line with the standard as expected by the Information Regulator of South Africa. In these instances, we shall put in place appropriate safeguards, such as data transfer agreements.

Where required, further information concerning these safeguards can be obtained by contacting us. In addition, if such personal information contains Special personal Information or personal information relating to children we will obtain prior authorisation from the Information Regulator of South Africa prior to transfer of information.

## 8 **Retention of Your Information**

We retain appropriate records of your personal information to operate our business and comply with our legal and regulatory obligations. These records are retained for predefined retention periods that may extend beyond the period of our engagement with you. In most cases we shall retain your personal information for no longer than is required under the applicable laws. We will keep your personal information for the period necessary to fulfil the purposes described in this Notice unless:

- a. a longer retention period is permitted or required by law;
- b. we reasonably requires it for lawful purposes related to our functions or activities;
- c. it is required by a contract between us; or
- d. with your consent.

We apply appropriate measures to ensure your personal information is securely destroyed in a timely and consistent manner when no longer required.

## **9 Information Security**

The security of your personal information is important to us and we have implemented appropriate security measures to protect the confidentiality, integrity and availability of the personal information we collect about you and ensure that such information is processed in accordance with POPIA and other applicable data privacy laws. Please note that notwithstanding the contents of this clause, no method of storage is 100% secure. Therefore, while we strive to use commercially acceptable measures designed to protect Personal Information, we cannot guarantee its absolute security.

## **10 Your Information Rights**

You have the following rights under applicable data privacy laws in respect of any personal information we collect and use about you:

a. Access and inspection

The right to access inspect your personal information or, for a reasonable fee, to be provided with a permanent copy of the information being held about you. We may and where applicable, must, refuse access to information in terms of the grounds for refusal of access to records set out in the applicable laws including the Promotion of Access to Information Act 2000.

b. Correction

The right to request the correction of your personal information where it is inaccurate irrelevant, excessive, incomplete, misleading or out of date or in cases where the accuracy of information is disputed, to supplement the information to give notice that you dispute its accuracy.

c. Deletion

The right to request the erasure, deletion or destruction of your personal information, particularly where the continued use of the information is no longer necessary, and we have no other legal ground for processing the data.

d. Objection to use or restriction of use

- The right to object to the use of your personal information, at any time, particularly where you feel there are no longer sufficient legitimate grounds for us to continue processing the information where the justification for that processing is that it is necessary for pursuing our legitimate interests or for the protection of your legitimate interests. If you raise an objection, such objection

- should be based on reasonable grounds relating to your particular situation, unless legislation provides for such processing; and
- The right to object to or request the restriction of your personal information from further processing.
- e. Object to direct marketing  
The right to object to the use of your personal information for direct marketing purposes. See **section eleven (11)** below for further information.
- f. Object to automated processing  
The right to object to decisions involving the use of your personal information, which have been taken solely by automated means. See **section twelve (12)** below for further information.
- g. Right to complain  
The right to complain to the relevant data protection regulator about our processing of your personal information. In respect of the South African Information Regulator, you may contact the office at: [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za).

It is important to note, however, that some of the rights described above can only be exercised in certain circumstances. If we are unable to fulfil a request from you to exercise one of your rights under applicable data privacy laws, we will write to you to explain the reason for refusal. Where required, further information concerning these rights and their application can be obtained by contacting us.

## **11 Direct Marketing**

We will use your personal information to send you direct marketing about other products and services that we feel may be of interest to you. We will give you the opportunity to consent to the receipt of direct marketing at the point that you apply or register to receive the services.

Should you already be considered an existing customer of the AFGRI Group who receives direct marketing from us in relation to the same or similar services, we will give you the opportunity to refuse direct marketing on each occasion thereafter that you receive direct marketing communications from us. You can also change your marketing preferences at any stage by contacting us.

## **12 Automated Decisions**

Where you apply or register to receive services or to engage or transact with us, we may carry out a real-time automated assessment to determine whether we are able and willing to engage or transact with you. An automated assessment is an assessment carried out automatically using technological means (e.g. computer systems) without human involvement.

This assessment will analyse your personal information and comprise a number of checks, e.g. credit history and bankruptcy check, validation of your driving licence and motoring convictions and other fraud prevention checks.

Your application may be automatically refused, and you will receive notification of this during the application process. However, where a decision is taken solely by automated means involving the use of your personal information, you have the right to challenge the decision and ask us to reconsider the matter, with human intervention. If you wish to exercise this right, you should contact us.

## **13 Complaints**

If you wish to make a complaint about the way, we use your personal information you should raise this with us by contacting us in the first instance:

The Information Officer  
AFGRI Group Holdings Pty Ltd  
12 Byls Bridge Boulevard  
Centurion  
0157  
email: [informationofficer@afgri.co.za](mailto:informationofficer@afgri.co.za)

However, if you are not satisfied with the way we have handled your complaint you have the right to raise the matter with the Information Regulator:

The Information Regulator (South Africa):  
JD House  
27 Stiemens Street  
Braamfontein  
Johannesburg  
2001  
email: [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za)



#### **14 Changes to this Notice**

This Notice is not contractual, and the AFGRI Group reserves the right to reasonably amend it from time to time to ensure it continues to accurately reflect the way that we collect and use personal information about

you. Any updates or changes to this Notice will be made available to you. You should periodically review this Notice to ensure you understand how we collect and use your personal information.

#### **15 Contact Information**

If you have any questions about the content of this Notice or the rights conferred to you under the applicable data privacy laws, you should contact us at the following address:

Information Officer: AFGRI Group Holdings Pty Ltd

email: [informationofficer@afgri.co.za](mailto:informationofficer@afgri.co.za)